



Privacy and Cookies

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How do we collect information?

When you conduct a transaction on our website or via Happity.co.uk, as part of the booking process or if you correspond with us by filling out an enquiry/comment form we collect personal information you give us such as your name, address, contact number and email address. Your personal information will be used for the specific reasons stated above only.

Why do we collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate Mini Notes services
2. To provide our Users with ongoing customer assistance and support
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

How do we store, use, share and disclose our site visitors' personal information?

Our company is hosted on the Wix.com and Bookwhen.com platform. Both platforms provide us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com and Bookwhen's data storage.

Mini Notes Ltd

Tel: 07968 565 789 Email: mininotesltd@gmail.com



databases and the general Wix.com and Bookwhen.com's applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Bookwhen and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

If booking via Happity.co.uk they may also store your data. Their legal terms can be found [here](#)

How do we communicate with our site visitors?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone or text message.

How do we use cookies and other tracking tools?

It's important to note that third-party services, such as Google Analytics or other applications offered through the website, placing cookies or utilizing other tracking technologies through Wix and Bookwhen services, may have their own policies regarding how they collect and store information. As these are external services, such practices are not covered by this Privacy Policy.

Click [here](#) to view which cookies are stored on your computer relating to the underlying website host (Wix), and click [here](#) to view which cookies are stored on your computer relating to the booking system (Bookwhen).

Click [here](#) to view the cookie policy set out by Happity.co.uk

If you do not want us to process your data anymore, please contact us at mininotesltd@gmail.com or write to us at our business address detailed below.

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Privacy and policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at mininotesltd@gmail.com or write to us at 126 Maypole Road, Ashurst Wood, West Sussex. RH19 3RE

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